

Instinct® devices) launched before or after October 14, 2011 and the \$10.00 per month Premium Data Add-on charge applies to all 3G smartphones launched after October 14, 2011. Insurance for the device is REQUIRED and costs \$8.00 a month for smartphones with the exception of the Apple iPhone models. Insurance for the Apple iPhone models cost \$99.00 one time charge for Apple Care at the time of purchase with a \$49.00 per exchange cost for repairable damage (two repairable damage exchanges in the two-year coverage period.) The first month invoice will be higher than normal, because it will include the following: (i) an activation fee (\$36.00 per new account); (ii) shipping fee (\$12.00); and (iii) monthly recurring charge for service, in addition to any partial current month charge for service. Sprint may change any part of this Application and/or the Terms and Conditions at any time, including, but not limited to, rates, charges, how we calculate charges, or your terms of Service. Sprint will provide you notice of material changes, and may provide you notice of non-material changes, in a manner consistent with the Terms and Conditions.

8. All Applicants will be allowed to keep their current MRS landline equipment in addition to their wireless device to guarantee access to 911.

9. All maintenance or repair of wireless devices are the sole responsibility of the Applicant. The Mississippi Relay Equipment EDP or its agents are not liable for any damage that may result from this equipment or its use.

10. Applicant may be required to participate in evaluations of the EDP, if requested by the Mississippi Relay Equipment staff.



WIRELESS DEVICE APPLICANT FORM

Full Name: _____
Last First Initial
Address: _____
City: _____ State: _____ Zip: _____
Home Phone: _____ CapTel__ TTY__ VP__ Voice__
Email: _____ SSN# _____



Sprint Wireless Device

Sprint Wireless Device: Android ___ iPhone 4s (16gb)___ Blackberry___ Other:___

Maintenance and repair of equipment.

If you encounter a problem with wireless device, please contact Sprint Relay Video Customer Service at VCS@sprintrelaystore.com or go to one of the Sprint Store. If additional assistance is required, contact the MREDP Coordinator for further instruction. Temporary loaner equipment is not available for wireless device.

By signing this Application, I agree to all terms and conditions on this Application, including payment to Sprint for monthly service, device insurance, taxes and surcharges for a period of two years or until written notice of cancellation is provided to Sprint. Sprint may change any part of this Application and/or the terms and conditions at anytime, including, but not limited to, rates, charges, how we calculate charges, or terms of Service. Sprint will provide you notice of material changes, and may provide you notice of non-material changes, in a manner consistent with the terms and conditions. (If you are applying for Wireless Device)

Name: _____

Signature: _____

Date: _____

MRS Equipment Program Witness: _____

Office: 601.936.5012 **TTY:** 601.709.4624 **Fax:** 601.709.4625
Email: MSRelay@sprint.com **Website:** www.mississippirelay.com

Advisory Board Members:

Ms. Chawetta Johnson, Office of Speaker of the House of Representatives

Vacant , Office of Lt. Governor

Ben Wagenknecht, MS Dept. of Rehab Services

Sheri Roebuck, MS State Veterans Affairs Board

Sandra Edwards, MS School for the Deaf

Jerry Renfro, Telecommunications Assoc of the Southeast

Mark Palmer, Hinds Community College (at large)

Vacant, AARP

Carolyn Higdon, MS Speech and Hearing Association

Katherine Collier, MS Public Service Commission

Randy Tew, MS Public Utilities Staff (at large)

Jeff Prail, Sprint

Teresa Burns, Sprint

Appendix L:
Copies of Phone Bill with Surcharge
Rate or Legislative Order



Account Number
MADISON MS 37116 654

Page 1 of 2
Account Number 00000-0277 001 0506
Billing Date Sep 1, 2012

Web Site att.com

Monthly Statement

Bill At A Glance

Previous Bill	00.00
Payment Received \$ 16 Thank You!	00.00 CR
Adjustments	00
Balance	00
Current Charges	00.05
Total Amount Due	\$00.05
Amount Due in Full by	Sep 21, 2012

Billing Information

Questions? Visit att.com	Page	
Plans and Services	1	27.11
1 888 757 8500 PIN: 0000		
Repair Service		
1 877 737 2478		
AT&T Long Distance Service	1	4.79
1 888 757 8500		
Internet Services	2	37.95
1 888 321 2376		
Total Current Charges		00.05

Additional Services and Fees

- PREVENT DISCONNECT
- ELECTRONIC PAYMENTS
- PAYMENT OPTIONS
- EASY ONLINE SUPPORT!
- See "Wave You Can Use" for additional information
- CARRIER INFORMATION
- MOVING SOON?
- AT&T UNIVERSAL CARI

AT&T Benefits

* SPECIAL OFFERS!

We've got special bundle offers! Call us at 1 888 757 8500 for a consultation or visit att.com/getthecore to learn more about wireless, home phone and digital TV service.

Monthly Service - Sep 1 thru Sep 30

1 Economy Service Open	10.00
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Local Usage

Economy Service for Local Area			NIGHT/Weekend		
Base	Calls	Total Mins	Calls	Total Mins	
A	1	1	0	0	04
					04
2 Local Usage Summary					04

Recharges and Other Fees

Item No.	Description	Quantity	
2	Federal Universal Service Fee	1	1.00
4	Federal Subscriber Line Charge	1	6.62
Total Recharges and Other Fees			7.62

Government Fees and Taxes

Item No.	Description	Quantity	
5	Federal Excise Tax		00
6	MS State/Local Tax		1.00
7	Telecommunications Relay Svc	1	.00
8	Emergency 911 Service	1	1.00
9	MS Emergency Telecommunicator		.05
Total Government Fees and Taxes			3.05

Total Plans and Services 27.11

AT&T Long Distance Service

Monthly Service

Charges for 001 000-0277		
Type of Service	Period	
10 Minimum Usage Charge	07/11-08/10	2.00

Long Distance provided by AT&T Intellectual

Rates, features, services and prices subject to the attached conditions.

Appendix M:
Copy of 2008 TRS Recertification
Renewal Letter from FCC



PUBLIC NOTICE

Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

News Media Information 202-418-0500
Internet: <http://www.fcc.gov>
TTY: 1-888-835-6322

DA 08-1673
Released: July 16, 2008

NOTICE OF CERTIFICATION OF STATE TELECOMMUNICATIONS RELAY SERVICE (TRS) PROGRAMS

CG DOCKET NO. 03-123

Notice is hereby given that the applications for certification of Telecommunication Relay Services (TRS) programs of the states¹ listed below have been granted, pursuant to Title IV of the Americans with Disabilities Act (ADA), 47 U.S.C. § 225(f)(2), and section 64.606(b) of the Commission's rules.² On the basis of the state applications, the Consumer & Governmental Affairs Bureau (Bureau) has determined that:

- (1) The TRS program of the states meet or exceed all operational, technical, and functional minimum standards contained in section 64.604 of the Commission's rules;³
- (2) The TRS programs of the listed states make available adequate procedures and remedies for enforcing the requirements of the state program; and
- (3) The TRS programs of the listed states in no way conflict with federal law.

The Bureau also has determined that, where applicable, the intrastate funding mechanisms of the listed states are labeled in a manner that promotes national understanding of TRS and does not offend the public, consistent with section 64.606(d) of the Commission's rules.⁴

Because the Commission may adopt changes to the rules governing relay programs, including state relay programs, the certification granted herein is conditioned on a demonstration of compliance with any additional new rules that are adopted by the Commission. The Commission will provide guidance to the states on demonstrating compliance with such rule changes.

In response to the *Public Notice* released seeking comment on the applications for certification of state TRS programs,⁵ the Commission received 84 comments, all of which address Speech-to-Speech

¹ For purposes of this proceeding, the term "states" refers to states, U.S. territories, and the District of Columbia where applicable.

² 47 C.F.R. § 64.606(b).

³ 47 C.F.R. § 64.604.

⁴ 47 C.F.R. § 64.606(d).

⁵ *Applications for Certification as Certified State Telecommunications Relay Service (TRS) Programs Filed; Pleading Cycle Established for Comment on Applications*, CG Docket No. 03-123, Public Notice, DA 08-60 (Jan. 10, 2008).

(STS) outreach.⁶ As part of their applications for certification, states were required to submit specific examples of all outreach activities, including those targeted to users and receivers of STS services. We reviewed each of the outreach plans submitted by the states in conjunction with each of the applications listed below and found them to be in compliance with the Commission's requirements. The Bureau reminds states receiving certification herein of their continued obligation to engage in outreach activities, or to ensure that their contracted TRS providers conduct outreach in accordance with 47 C.F.R. § 64.604(c)(3).⁷

This certification, as conditioned herein, shall remain in effect for a five year period, beginning July 26, 2008, and ending July 25, 2013, pursuant to 47 C.F.R. § 64.606(c). One year prior to the expiration of this certification, July 25, 2012, the states may apply for renewal of their TRS program certification by filing documentation in accordance with the Commission's rules, pursuant to 47 C.F.R. §§ 64.606(a) and (b).

STATES APPROVED FOR CERTIFICATION

File No: TRS-46-07
Alabama Public Service Commission
State of Alabama

File No: TRS-19-07
Department of Commerce
State of Alaska

File No: TRS-47-07
Arkansas Deaf and Hearing Impaired
State of Arkansas

File No: TRS-02-07
Commission for the Deaf and Hard of Hearing
State of Arizona

File No: TRS-32-07
California Public Utilities Commission
State of California

File No: TRS-23-07
Colorado Public Utilities Commission
State of Colorado

File No: TRS-48-07
Connecticut Department of Public Utility
State of Connecticut

File No: TRS-35-07
Delaware Public Service Commission
State of Delaware

⁶ Each comment was directed to a specific state program, and requested that the Commission review the STS outreach activities of the specified state prior to granting certification. The Commission received the following number of comments regarding the following states: California- 36, Colorado- 2, Georgia- 1, Hawaii- 4, Illinois- 5, Kansas- 2, Massachusetts- 1, Minnesota- 1, Montana- 5, Nebraska-1, New Jersey- 1, New Mexico- 1, New York- 3, Ohio- 2, Oregon- 2, Pennsylvania- 1, South Carolina- 2, South Dakota- 1, Vermont- 1, Virginia- 3, Washington- 1, Wisconsin- 8.

⁷ See 47 C.F.R. § 64.604(c)(3) Public Access to Information. This rule states, "[c]arriers, through publication in their directories, periodic billing inserts, placement of TRS instructions in telephone directories, through directory assistance services, and incorporation of TTY numbers in telephone directories, shall assure that callers in their service areas are aware of the availability and use of all forms of TRS. Efforts to educate the public about TRS should extend to all segments of the public, including individuals who are hard of hearing, speech disabled, and senior citizens as well as members of the general population. In addition, each common carrier providing telephone voice transmission services shall conduct, not later than October 1, 2001, ongoing education and outreach programs that publicize the availability of 711 access to TRS in a manner reasonably designed to reach the largest number of consumers possible."

File No: TRS-49-07
Public Service Commission
District of Columbia

File No: TRS-51-07
Georgia Public Service Commission
State of Georgia

File No: TRS-43-07
Idaho Public Service Commission
State of Idaho

File No: TRS-08-07
Indiana Telephone Relay Access Corporation
State of Indiana

File No: TRS-07-07
Kansas Relay Services, Inc.
State of Kansas

File No: TRS-13-07
Louisiana Relay Administration Board
State of Louisiana

File No: TRS-33-07
Telecommunications Access of Maryland
State of Maryland

File No: TRS-54-07
Michigan Public Service Commission
State of Michigan

File No: TRS-55-07
Mississippi Public Service Commission
State of Mississippi

File No: TRS-56-07
Telecommunications Access Program
State of Montana

File No: TRS-25-07
Relay Nevada
State of Nevada

File No: TRS-45-07
New Jersey Board of Utilities
State of New Jersey

File No: TRS-16-07
New York State Department of Public Service
State of New York

File No: TRS-50-07
Florida Public Service Commission
State of Florida

File No: TRS-22-07
Hawaii Public Utilities Commission
State of Hawaii

File No: TRS-10-07
Illinois Commerce Commission
State of Illinois

File No: TRS-03-07
Iowa Utilities Board
State of Iowa

File No: TRS-52-07
Kentucky Public Service Commission
Commonwealth of Kentucky

File No: TRS-53-07
Maine Public Utilities Commission
State of Maine

File No: TRS-34-07
Department of Telecommunications and Energy
Commonwealth of Massachusetts

File No: TRS-39-07
Minnesota Department of Commerce
State of Minnesota

File No: TRS-15-07
Missouri Public Service Commission
State of Missouri

File No: TRS-40-07
Nebraska Public Service Commission
State of Nebraska

File No: TRS-42-07
New Hampshire Public Service Commission
State of New Hampshire

File No: TRS-14-07
Commission for the Deaf and Hard of Hearing
State of New Mexico

File No: TRS-30-07
Department of Health and Human Service
State of North Carolina

File No: TRS-12-07
Information Technology Department
State of North Dakota

File No: TRS-57-07
Oklahoma Telephone Association
State of Oklahoma

File No: TRS-58-07
Pennsylvania Bureau of Consumer Services
Commonwealth of Pennsylvania

File No: TRS-59-07
Division of Public Utilities and Carriers
State of Rhode Island

File No: TRS-60-07
Department of Human Services
State of South Dakota

File No: TRS-17-07
Texas Public Utility Commission
State of Texas

File No: TRS-09-07
Utah Public Service Commission
State of Utah

File No: TRS-04-07
Department of the Deaf and Hard of Hearing
Commonwealth of Virginia

File No: TRS-06-07
Public Service Commission of West Virginia
State of West Virginia

File No: TRS-18-07
Division of Vocational Rehabilitation
State of Wyoming

File No: TRS-37-07
Public Utilities Commission of Ohio
State of Ohio

File No: TRS-36-07
Oregon Public Utilities Commission
State of Oregon

File No: TRS-28-07
Telecommunications Regulatory Board
Puerto Rico

File No: TRS-11-07
South Carolina Office of Regulatory Staff
State of South Carolina

File No: TRS-20-07
Tennessee Regulatory Authority Services
State of Tennessee

File No: TRS-61-07
Virgin Islands Public Services Commission
U.S. Virgin Islands

File No: TRS-44-07
Vermont Department of Public Service
State of Vermont

File No: TRS-27-07
Office of the Deaf and Hard of Hearing
State of Washington

File No: TRS-01-07
Wisconsin Department of Administration
State of Wisconsin

The full text of this document and filings will be available for public inspection and copying during regular business hours at the FCC Reference Information Center, Portals II, 445 12th Street, S.W., Room CY-A257, Washington, D.C. 20554. These documents and copies of subsequently filed documents in this matter may also be purchased from the Commission's duplicating contractor at, Portals II, 445 12th Street, S.W., Room CY-B402, Washington, D.C. 20554. Customers may contact the duplicating contractor at their website: www.bcpweb.com or call 1-800-378-3160. Filings may also be viewed on the Consumer & Governmental Affairs Bureau's, Disability Rights Office homepage at http://www.fcc.gov/cgb/dro/trs_by_state.html.

To request materials in accessible formats for people with disabilities (Braille, large print, electronic files, audio format), send an e-mail to fcc504@fcc.gov or call the Consumer & Governmental Affairs Bureau at 202-418-0530 (voice), 202-418-0432 (TTY). This *Public Notice* can also be downloaded in Word and Portable Document Format (PDF) at <http://www.fcc.gov/cgb/dro>.

For further information regarding this *Public Notice*, contact Diane Mason, Consumer and Governmental Affairs Bureau, Disabilities Rights Office (202) 418-7126 (voice), (202) 418-7828 (TTY), or e-mail Diane.Mason@fcc.gov.

- FCC -

Appendix N:
Copy of Letter Notifying FCC of
Substantive Changes to TRS

Mississippi Public Service Commission



BRANDON PRESLEY, Chairman
NETTLETON - THIRD DISTRICT
LYNN POSEY, Vice-Chairman
UNION CHURCH - FIRST DISTRICT
LEONARD L. BENTZ, Commissioner
BILOXI - SECOND DISTRICT

BRIAN U. RAY
EXECUTIVE SECRETARY
(601)961-5400

KATHERINE COLLIER
ATTORNEY
JOEL BENNETT, DIR.
FINANCE & PERSONNEL
MARK McCARVER, DIR.
GAS PIPELINE SAFETY

February 10, 2010

TO: All Telecommunications Companies

RE: Telecommunications Relay Service (TRS)

The Mississippi Public Service Commission is currently taking proposals from interested companies for the provision of Telecommunications Relay Service. The contract period will be for 3 years beginning July 1, 2010. Proposals are due March 24, 2010, and must meet or exceed all operational, technical and functional minimum standards as outlined by the Federal Communications Commission regarding Relay Service.

If you have any questions, please call Brian U. Ray, Executive Secretary at 601.961.5434, or Randy Tew at 601.961.5489.

Sincerely,

A large, stylized handwritten signature of Brian U. Ray in black ink. The signature is fluid and cursive, with the first name "Brian" being particularly prominent.

Brian U. Ray
Executive Secretary

Cc: Brandon Presley, Chairman
Lynn Posey, V-Chairman
Leonard Bentz, Commissioner
Katherine Collier
Randy Tew